

# **Developing Management Skills for Veterinary Colleagues**

**Morag Mitchell, Personnel VLA**



# What makes a good manager?

- A good manager -
- **Leads**
- **Manages**
- **Develops**



# Management Matters Programme

- Outlines the role of the manager
- Equality and Diversity
- Staff Appraisal



## **New project – what skills might be needed?**

- Project Management
- Interviewing Skills
- Managing at a Distance
- Chairing a Meeting
- Influencing Skills/Presentation Skills



## **New project – what skills might be needed? (contd.)**

- Intellectual Property Awareness
- Safety for Managers
- Quality Standards
- Managing Yourself at Work



# Senior Management Development programme

- Introductory Workshop
- Follow up workshops
- 360° feedback
- Individual coaching

